



July 10, 2009

Knight Rifles' Warranty and Customer Service

As a reminder to our loyal customers, June 30 was the last day for Knight Rifles to be a fully functioning manufacturing business. Moving forward our business model will for the most part consist of only our Warranty and Customer Service Departments.

With that being said, there will be three primary ways of getting information or reaching Knight Rifles for either the Warranty or Customer Service that we are offering. The first method will be via the website at www.knightrifles.com. The second will be via email at kracs@knightrifles.com. And the third method will be via phone with the number to call being (641) 856-2626.

The intent is for this effort to be fully operational on July 13th, but the team members remaining to handle these services will be undergoing some additional computer and telephone training as this new effort launches. So please be patient during the first few days as we try and become more efficient in ways that will allow us to continue to provide the best possible service.

Thank you for your patience, understanding and compassion during these unique times! We look forward to continuing to serve you in the best ways possible this upcoming season.